

Museums and libraries

What do you think?



Easy
Read

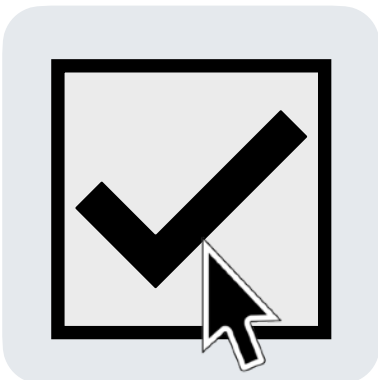


Cheshire West
and Chester

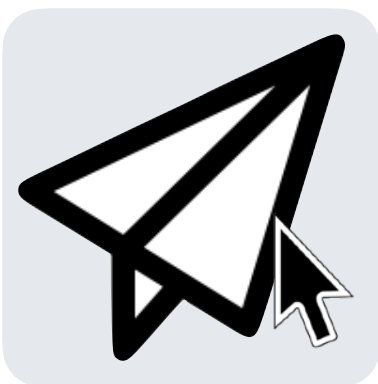
How to use this survey on a computer



You can complete this survey on your computer. First you will need to download it.



When you open the survey on your computer, you will be able to click on the tick boxes and write in the text boxes.



When you have finished the survey, save it to your computer and email a copy to:

libraries@cheshirewestandchester.gov.uk

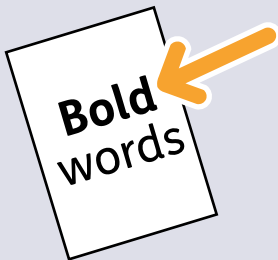
Easy Read



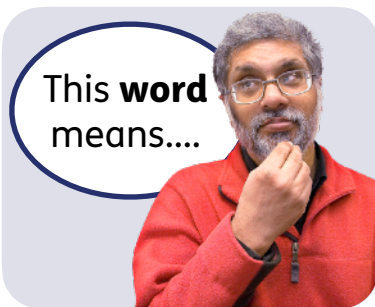
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

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About this booklet



Cheshire West and Chester Council runs libraries and museums across our local area.



We want our libraries and museums to be modern and easy to use.



To do this, we have ideas to change our library and museum services.



We want to know what you think of our ideas.



Please read the information in this booklet, and answer the questions.

About the survey



In this survey, there are questions about museums and libraries.



If you only want to answer questions about museums, you do **not** have to answer questions **9** to **16**.



If you only want to answer questions about libraries, you do **not** have to answer questions **1** to **8**.



If there are any questions you do not want to answer, you can leave them blank.

Our museums



**West Cheshire
Museums**

West Cheshire Museums is a group of 4 museums. They are:



- Grosvenor Museum in Chester.



- Lion Salt Works in Northwich.



- Weaver Hall Museum and Workhouse in Northwich.



- Stretton Watermill near Tilston.



Question 1: In the last year, how often have you visited 1 of these museums?



a) Grosvenor Museum in Chester?

- Almost every day
- At least once a week
- At least once every 2 weeks
- About once a month
- About once every 3 months
- About once every 6 months
- About once a year
- Less than once a year
- Almost never
- Never



b) How often have you visited Lion Salt Works in Northwich?

- Almost every day
- At least once a week
- At least once every 2 weeks
- About once a month
- About once every 3 months
- About once every 6 months
- About once a year
- Less than once a year
- Almost never
- Never



c) How often have you visited Weaver Hall Museum and Workhouse in Northwich?

- Almost every day
- At least once a week
- At least once every 2 weeks
- About once a month
- About once every 3 months
- About once every 6 months
- About once a year
- Less than once a year
- Almost never
- Never



d) How often have you visited Stretton Watermill near Tilston?

- Almost every day
- At least once a week
- At least once every 2 weeks
- About once a month
- About once every 3 months
- About once every 6 months
- About once a year
- Less than once a year
- Almost never
- Never



Question 2: If you have been to one of our museums, why did you go there?

a) Did you go to Grosvenor Museum in Chester as a...

- Visitor
- Volunteer - this means you offered to help out at the museum
- Student
- Person who gives money to help the museum
- Company that gives money to help the museum
- Member of a group that works with the museum
- Another reason (please say)



b) Did you go to Lion Salt Works in Northwich as a...

- Visitor
- Volunteer - this means you offered to help out at the museum
- Student
- Person who gives money to help the museum
- Company that gives money to help the museum
- Member of a group that works with the museum
- Another reason (please say)



c) Did you go to Weaver Hall Museum and Workhouse in Northwich as a...

- Visitor
- Volunteer - this means you offered to help out at the museum
- Student
- Person who gives money to help the museum
- Company that gives money to help the museum
- Member of a group that works with the museum
- Another reason (please say)



d) Did you go to Stretton Watermill near Tilston as a...

- Visitor
- Volunteer - this means you offered to help out at the museum
- Student
- Person who gives money to help the museum
- Company that gives money to help the museum
- Member of a group that works with the museum
- Another reason (please say)



Question 3: If you have visited one of our museums, what did you do there?

a) What did you do when you visited Grosvenor Museum?

- Looked at items
- Went to an event for families
- Went to an event for adults
- Went with a school or student group
- Went to a meeting
- Went to a group that meets at the museum
- Went to find out about local history, or family history
- Visited the cafe
- Visited the shop
- Something else (please say)



b) What did you do when you visited Lion Salt Works?

- Looked at items
- Went to an event for families
- Went to an event for adults
- Went with a school or student group
- Went to a meeting
- Went to a group that meets at the museum
- Went to find out about local history, or family history
- Visited the cafe
- Visited the shop
- Something else (please say below)



c) What did you do when you visited Weaver Hall Museum?

- Looked at items
- Went to an event for families
- Went to an event for adults
- Went with a school or student group
- Went to a meeting
- Went to a group that meets at the museum
- Went to find out about local history, or family history
- Visited the cafe
- Visited the shop
- Something else (please say below)



d) What did you do when you visited Stretton Watermill?

- Looked at items
- Went to an event for families
- Went to an event for adults
- Went with a school or student group
- Went to a meeting
- Went to a group that meets at the museum
- Went to find out about local history, or family history
- Visited the cafe
- Visited the shop
- Something else (please say below)



**Important
to me**

Question 4: If you have visited one of our museums, please tell us what is most important to you about museums:



Never visited

Question 5: If you have never visited one of our museums, please tell us why:

Principles for museums



Principles are ideas to help us think about how to manage museums in the future.



To make sure museums keep helping people in our area, we wrote some principles for our museums.



We want to learn what you think about these principles.



These principles tell us how our museums will work.

Our principles are to:



- Make sure that everyone can join in, learn from and have fun in our museums.



- Let more people see and learn about our museums by using computers and working with local groups.



- Give people chances to take part in activities that help them learn and make new things.



- Make sure that museum buildings are easy to get around.



- Work with other groups so that more people come to use our museums.

Our principles are also to:



- Make sure we have staff with the right skills to work in our museums.



- Give chances for people to be volunteers.



- Do things in a way that means our museums can keep going for a long time.



Question 6: How much do you agree or disagree with these principles?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Do not know

When our museums are open



We want to make changes to the times that our museums open and close.

Grosvenor Museum

Our ideas are:



- No change from Monday to Friday.



- On **Saturday**, the museum would **open** at **11am** instead of 10:30am and **close** at **4pm** instead of 5pm



- On **Sunday**, the museum would **open** at **11am** instead of 1pm and **close** at **4pm**



This means the museum would be open for half an hour more each week.



Question 7a: How much do you agree or disagree with these changes?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Do not know

Lion Salt Works

Our ideas are:



- No change from Monday to Friday.



- On **Saturday** and **Sunday**, the museum would:



- **Open at 11am** instead of 10:30am



- **Close at 4pm** instead of 5pm



This means the museum would be open for 3 hours less each week.



Question 7b: How much do you agree or disagree with these changes?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

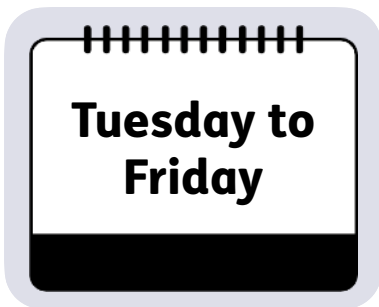
Do not know

Weaver Hall

Our ideas are:



- No change on Mondays.



- On **Tuesdays to Fridays**, the museum would:



- **Open at 11am** instead of 10am



- **Close at 4pm** instead of 5pm



- On **Saturdays and Sundays**, Weaver Hall would:



- **Open** at **12pm** instead of 2pm



- **Close** at **4pm** instead of 5pm



This means the museum would be open for 6 hours less each week.



Question 7c: How much do you agree or disagree with these changes?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Do not know

Stretton Watermill

Our ideas are:



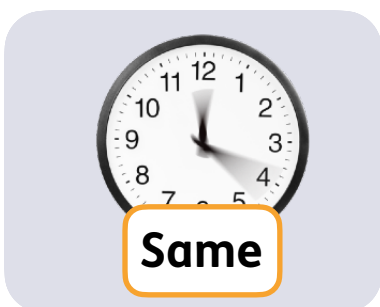
- Keep the museum open on the same number of days.



- In **April** and **September**, the museum would be **open** from **12pm** to **4pm** on the **weekends**, instead of 1pm to 5pm



- From **May** to **August**, the museum would be open from **12pm** to **4pm** from **Thursday** to **Sunday**, instead of 1pm to 5pm



This means that the museum would be open for the same amount of time as it is now.



Question 7d: How much do you agree or disagree with these changes?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Do not know



Question 8: Is there anything you would like to tell us about our ideas for the times museums open and close?

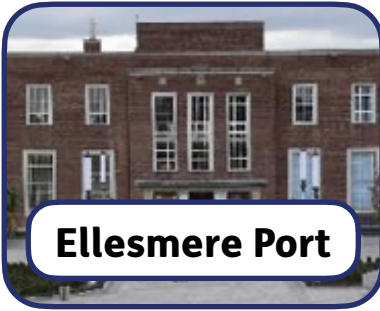
Our libraries



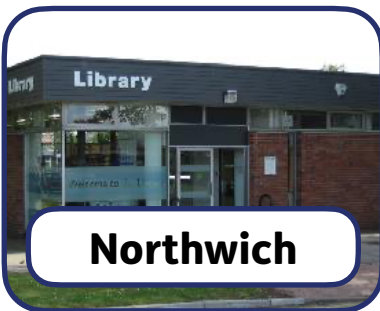
There are many libraries in Cheshire West and Cheshire. They include:



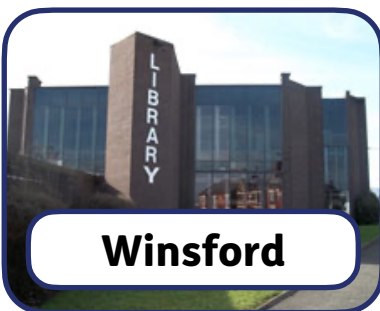
- Libraries in Chester:
 - Blacon Library
 - Chester Library at Storyhouse
 - Great Boughton Library
 - Hoole Library
 - Lache Library
 - Upton Library



- Libraries in Ellesmere Port:
 - Ellesmere Port Library
 - Little Sutton Library
 - Hope Farm Library



- Libraries in Northwich:
 - Barnton Library
 - Northwich Library
 - Sandiway Library
 - Weaverham Library

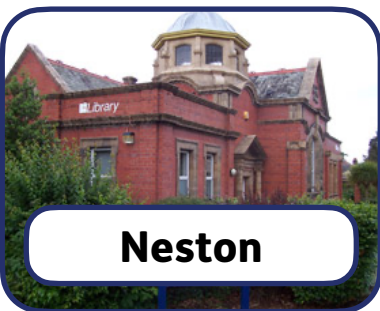


- Libraries in Winsford:
 - Winsford Library
 - Wharton Library



- Libraries in Frodsham and Helsby:

- Frodsham Library
- Helsby Library



- Neston Library



- Libraries in the countryside:

- Malpas Library
- Mobile Library - this is a library that moves from place to place
- Tarporley Library
- Tattenhall Library
- Tarvin Library



Question 9: How often do you visit one of the libraries on pages 31 to 33?

- Almost every day
- At least once a week
- At least once every 2 weeks
- About once a month
- About once every 3 months
- About once every 6 months
- About once a year
- Less than once a year
- Almost never
- Never



Question 10: If you use one of our libraries, please tell us which ones you use:

- Blacon Library
- Chester Library at Storyhouse
- Great Boughton Library
- Hoole Library
- Lache Library
- Upton Library
- Ellesmere Port Library
- Little Sutton Library
- Hope Farm Library
- Barnton Library
- Northwich Library

There are more answers on the next page.

- Sandiway Library
- Weaverham Library
- Winsford Library
- Wharton Library
- Frodsham Library
- Helsby Library
- Neston Library
- Malpas Library
- Mobile Library
- Tarporley Library
- Tattenhall Library
- Tarvin Library



Question 11: If you have used our libraries, what do you do there?

- Borrow books
- Use a computer
- Use the internet
- Go to an event for families
- Go to an event for adults
- Go to work or study
- Read or relax
- Go to feel welcome
- Go to the cafe

There are more answers on the next page.

- Use BorrowBox - this is a service where you can get books to read or listen to on computers or tablets
- Use Libby - this is a service where you can get magazines to read on computers or tablets
- Look up documents on the internet
- Use other council services (please say what you use in the box below)
- Something else (please say)



**Important
to me**

Question 12: If you have used one of our libraries, please tell us what is most important to you about libraries:



Never visited

Question 13: If you have never visited one of our libraries, please tell us why:

Principles for libraries



To make sure libraries keep helping people in our area, we wrote some principles for our libraries.



We want to learn what you think about these principles.



Our principles are to:

- Be the first place to go for Council services and information.



- Be in places that are easy to get to, in buildings that are easy to use.



- Support people to use library services, even if they do not come to a library building.

Our principles are also to:



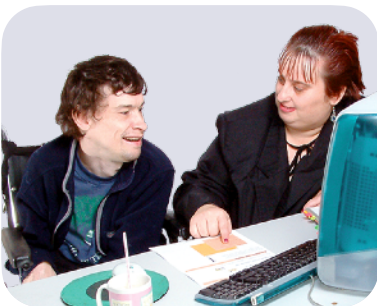
- Have library staff who can help people use all our services.



- Offer chances for people to volunteer and learn new skills.



- Offer a big range of new books for free. This includes books and magazines that you can read on computers or tablets.



- Support people to use computers and the internet.



- Work with other groups to offer many events for all ages, day after day, week after week, all year.



Where we can, we will share buildings with other services.



This will help to save money and help more people to visit the library.



Question 14: How much do you agree or disagree with these principles?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Do not know

When our libraries are open



We have ideas to change when our libraries open and close.

When we chose these changes, we thought about:



- Making it easy for people to understand when their local library will be open.



- Trying to have libraries open as much as possible in each local area.

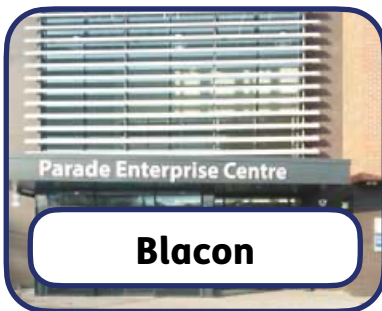


When we can we will open our libraries on evenings and weekends.

Libraries in Chester



Chester Library at Storyhouse and Hoole Library would not change.



Blacon Library would:

- **Open at 9:30am** each day instead of 9am
- **Close at 6pm on Wednesdays.**
- **Close at 5pm** on other days.



This would mean that Blacon Library was open for 2 and half hours less each week than it is now.



Great Boughton Library would:

- **Close** at **7pm** on **Mondays**.
- **Close** at **5pm** on other weekdays.



This would mean that Great Boughton Library was open for 2 hours less each week than it is now.



Lache Library would:

- **Close** at **7pm** on **Thursdays**.
- **Close** at **5pm** on other weekdays.



This would mean that Lache Library was open for 2 hours less each week than it is now.



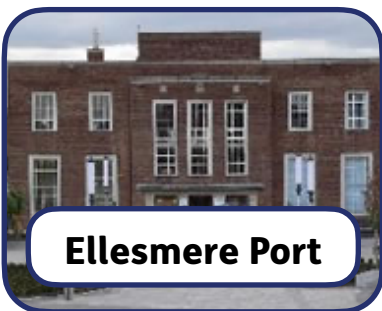
Upton Library would:

- **Close at 7pm on Tuesdays.**
- **Close at 5pm on other weekdays.**



This would mean that Upton Library was open for 2 hours less each week than it is now.

Libraries in Ellesmere Port



Ellesmere Port Library would:

- **Close at 7pm on Mondays.**
- **Close at 5pm on other weekdays.**



This would mean it was open for 4 hours less each week than it is now.



Little Sutton Library would:

- **Open at 9:30am** instead of 10am on **Mondays** and **Wednesdays**.
- **Open at 2pm** instead of 1pm on **Tuesdays** and **Fridays**.
- **Close at 7pm** on **Tuesdays**.
- **Close at 5pm** on other weekdays.
- Stay **closed** on **Thursdays** instead of **Wednesdays**.



This would mean it was open for 3 hours less each week than it is now.



Hope Farm Library would:

- **Open at 9:30am** instead of 10am
- **Close at 7pm on Thursdays.**
- **Close at 5pm** on other weekdays.



This would mean it was open for 1 hour less each week than it is now.

Libraries in Northwich

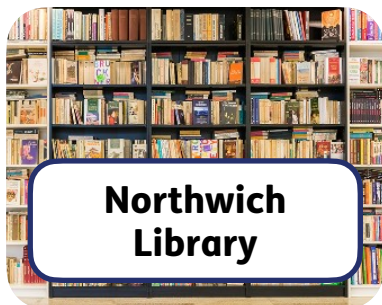


Barnton Library would:

- **Open at 9:30am** instead of 10am
- **Close at 7pm on Wednesdays.**
- **Close at 5pm** on other weekdays.



This would mean it was open for 1 hour less each week than it is now.



Northwich Library would:

- **Close at 7pm on Thursdays.**
- **Close at 5pm** on other weekdays.



This would mean it was open for 2 hours less each week than it is now.



Sandiway Library would:

- **Close at 7pm on Tuesdays.**
- **Close at 5pm on other weekdays.**



This would mean it was open for 2 hours less each week than it is now.



Weaverham Library would:

- **Close at 7pm on Fridays.**
- **Close at 5pm on other weekdays.**



This would mean it was open for 2 hours less each week than it is now.



Libraries in Winsford

Winsford Library would:

- **Open at 9am** instead of 9:30am on weekdays
- **Close at 7pm on Mondays.**
- **Close at 5pm** on other weekdays.



This would mean it was open for half an hour more each week than it is now.



Wharton Library would:

- **Open at 9:30am** instead of 9am
- **Open on Wednesdays** between 2pm and 5pm
- **Open on Fridays** between 2pm and 5pm instead of 12pm and 5pm



This would mean it was open for 1 hour less each week than it is now.

Libraries in Frodsham and Helsby



Frodsham Library would:

- **Close at 7pm on Wednesdays.**
- **Close at 5pm on other weekdays.**



This would mean it was open for 3 hours less each week than it is now.



Helsby Library would:

- **Close at 7pm on Tuesdays.**
- **Close at 5pm on other weekdays.**



This would mean it was open for 2 hours less each week than it is now.



Neston Library

Neston Library would:

- **Close at 7pm on Tuesdays.**
- **Close at 5pm on other weekdays.**



This would mean it was open for 2 hours less each week than it is now.

Libraries in the countryside



Malpas Library would open from **3pm to 7pm** instead of 1:30pm to 7pm on **Tuesdays** and **Thursdays**.



This would mean it was open for 3 hours less each week than it is now.



There would be no changes to the Mobile Library.



Tarporley Library would:

- **Open from 3pm to 7pm** instead of 1:30pm to 7pm on **Mondays** and **Wednesdays**.
- Open on **Wednesdays** instead of **Thursdays**.



This would mean it was open for 3 hours less each week than it is now.



Tattenhall Library would **close** on **Thursdays**.



This would mean it was open for 3 hours less each week than it is now.



Tarvin Library would:

- **Open** from **2pm** to **7pm** instead of 12pm to 7pm on **Tuesdays**.
- **Open** from **2pm** to **5pm** instead of 1:30pm to 5pm on **Thursdays**.



This would mean it was open for 2 and a half hours less each week than it is now.



Question 15: How much do you agree or disagree with these changes?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Do not know



Question 16: Is there anything you would like to tell us about our ideas for the times libraries open and close?



Question 17: Is there anything else you would like to tell us about our ideas for museums and libraries?

A large, empty rounded rectangular box with a dark blue border, intended for the user to provide their answer to the question.

About you



Next, we would like to ask a few more questions about you.



Your answers will help us to check we are hearing from different groups of people.



This will help us to understand more about how different people think.



You do not have to answer the questions if you do not want to.



Question 18: Are you...

Please tick all the boxes that are true for you.

- I am a library member
- I am a volunteer at a Cheshire West library
- I am a volunteer at a museum
- I work for Cheshire West and Chester Council, and work for libraries or museums
- I work for a different part of Cheshire West and Chester Council
- I live in Cheshire West and Chester
- I am a member of Cheshire West and Chester Council

There are more answers on the next page.

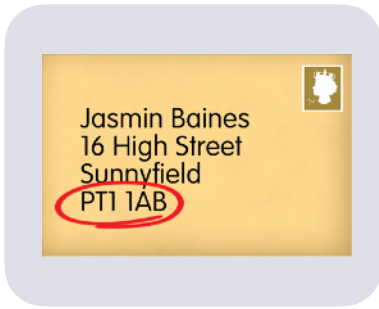
- I am a local town or parish councillor
- I am part of an organisation that works with libraries or museums
- I am part of a local group or organisation
- I am answering for a local company
- Other (please say)



Question 19: If you are answering for a group, please tell us its name and postcode here:

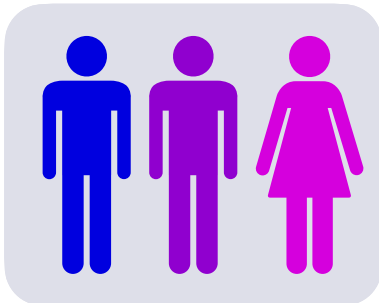


If you are answering for a group, you do not need to answer the rest of the questions.



Question 20: What is your postcode?

We will only use this to see what people from different areas think about our plans.



Question 21: Are you...?

- Male
- Female
- I do not want to say
- I use my own word (please write the word in the box below)



Question 22: How old are you?



Question 23: Do you have a long term health problem or disability that affects what you can do?

Yes

No

I do not want to say



Question 24: If you ticked 'yes' what is your long term health problem or disability?

Please tick all the boxes that apply to you.

Difficulty with moving around - like using a wheelchair

There are more choice on the next page.

- Difficulty with eyesight
- Difficulty with hearing
- Learning disability
- Mental health issue
- Long lasting illness
- I do not want to say
- Something else - please say



Question 25: What **ethnic group** do you feel you belong to?

Your **ethnic group** is your race, country or background that you or your family comes from.



White

- English, Welsh, Scottish, Northern Irish or British
- Irish
- Any other White background



Black or Black British

- African
- Caribbean
- Any other Black, African or Caribbean background



Asian or Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background



Mixed or more than one ethnic group

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other mixed background



Other ethnic group

- Arab
- Other ethnic group



Travelling community

- Gypsy or Roma
- Traveller with an Irish background
- Other member of the Travelling community

I do not want to say

Other (please say)



Question 26: What is your faith or belief?

- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Sikh
- No religion
- I do not want to say
- Other (please say)



Question 27: Are you...

- Heterosexual or straight - you are attracted to people who are a different gender to you
- Bisexual - you are attracted to more than one gender
- Lesbian or Gay - you are attracted to people who are the same gender as you
- I do not want to say
- Other (please say)

Thank you



Thank you for answering our questions.



We need your answers by Tuesday 2 April 2024.



You can hand in your answers at any local library or museum.

Or you can post them to us at:



West Cheshire Museums and Libraries
Consultation
Cheshire West and Chester Council
The Portal
Wellington Road
Ellesmere Port
CH65 0BA



If you have done this survey on a computer, you can email it to us at:

libraries@cheshirewestandchester.gov.uk

Find out more



You can look at our website here:

www.cheshirewestandchester.gov.uk

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