

Freedom of Information and Environmental Information Regulations Performance Statistics 2025–2026

This report summarises the Council’s performance in handling requests made under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004 during the 2025-2026 financial year. It presents quarterly data on volumes received and closed, compliance with statutory timescales, use of refusals under relevant legislative provisions, and the handling and outcomes of internal reviews. The statistics have been compiled in line with the Information Commissioner’s Office guidance on reporting information rights performance and are intended to support transparency, accountability, and internal assurance.

Key data collection

Data to collect	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26
Total requests received	411	440	421	479
Total open requests	0	0	4	22
Total of open requests with permitted extensions – public interest test	0	0	0	0
Total of open requests with permitted extensions – complex and voluminous	0	0	0	0
Total requests closed	411	440	421	479
Total requests closed within statutory timescale	317	270	278	326
Total requests closed with a permitted extension	0	0	0	0
Total requests closed outside statutory timescale	94	170	143	153
Total closed requests where information was withheld under the provision at section 12	21	43	32	30
Total closed requests where information was withheld under the provision at section 14	0	0	0	2
Total internal reviews received	4	9	15	22
Total requests with a stopped clock for clarification	8	9	3	1
Total requests with a paused clock for fees notice	0	0	0	0

Additional data collection

Request volumes and compliance

Data to collect	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26
Compliance rate (%)	77.13	61.36	66.03	68.06
Total FOI requests received	312	300	276	312
Total EIR requests received	99	140	145	167
Total of overdue requests	94	170	143	153
Total of overdue requests over one month old	31	77	92	63
Total of overdue requests over three months old	16	57	72	9
Total of overdue requests over six months old	14	54	5	0
Total of overdue requests over nine months old	14	4	0	0
Total of overdue requests over one year old	1	0	0	0

Internal review timeliness and outcomes

Internal review timeliness

Data to collect	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26	Totals
Total internal reviews closed within timescale	4	9	14	21	50
Total internal reviews closed outside timescale	0	0	1	1	2

Internal review outcomes (annual totals)

Outcome	Total 2025/26
Internal reviews upheld in full	5
Internal reviews partially upheld	18
Internal reviews not upheld (decision upheld)	27