

# Cheshire West and Chester Safeguarding Adults Board

## Safeguarding Adults Review about Family B



The Cheshire West and Chester Safeguarding Adults Board includes people from: - Cheshire West and Chester Council, Police, Health, Probation, Fire Service and many other organisations that help keep people safe.



The Board work together to make sure adults with care needs are kept safe from abuse and neglect.



In August 2024 Cheshire West and Chester Safeguarding Adults Board (CESAB) ordered a **Safeguarding Adults Review** about the B family.

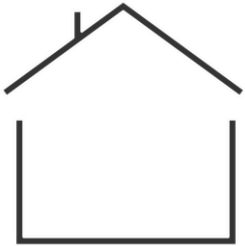
**A Safeguarding Adults Reviews (SAR) is carried out by the Board where an adult has died or has been badly hurt from abuse or neglect. The reviews look at how well people and organisations worked together to protect the adult.**



This is an easy read summary of the report from the Safeguarding Adults Review.

This Report has some information about a family. One member of the family, Hilary, sadly died, and another member of the family, Samuel, became very unwell.

## About Family B:



In the B family there is Samuel, the dad, and three adult children: Hilary, Jay and Chris. Hilary, Jay and Chris have always lived at home with their dad. Their mum died around six years ago.

Hilary liked reading and loved to collect things. Hilary enjoyed visiting the charity shops in her local area. Hilary was a very hard worker and worked in a shop for many years until she became unwell.

Jay also enjoys visiting charity shops and particularly enjoys spending time in Chester city centre. Jay loves talking to people and like Hilary, has worked in shops and enjoys helping local charities.

Samuel values the company of his family and enjoys spending time with them. Chris visits Samuel regularly now that Samuel has moved to live in a care home.

Chris works from Monday to Friday. He enjoys spending time outside in the fresh air when he is not working and likes cycling. Chris also has an interest in cars and currently has three cars. He often drives to visit family now that Jay and Samuel are not living with Chris in the family home.



Hilary had mental and physical health conditions which could make it difficult for her to live independently in a safe way.

Jay has mental and physical health conditions. Jay receives support to help them to live independently. Samuel has a number of physical health conditions.



Jay now lives in supported living accommodation and has carers that support them from Monday to Friday. Samuel has moved to a care home where he can receive care and support every day to keep him healthy. Chris lives in the family home.



A lot of other partners also help The B family such as the doctor, the council, support services, and local hospitals.



In August 2024 The B family's carers and family were worried about Hilary and Samuel's physical health.



Hilary and Samuel were both admitted to hospital.



Hilary did not get better and sadly died in hospital.



Samuel got better but was not well enough to return home and moved to a care home.

## What we learnt from the Family B Review



Staff need to listen to people and ask questions to find out what is important to people.



All agencies need to work together when they tell a person they can leave hospital. This includes managing **risks**.

**Risks mean something that might harm or danger a person.**



Staff need to talk to people if they are collecting too many things and their house is unsafe



Staff need to know how to support people if they are being stopped from going out or attending appointments



Staff need to know how different laws like the **Mental Capacity Act** can help people. The **Mental Capacity Act** is about making sure that **people have the support they need to make as many decisions as possible.**



Staff need to learn from Safeguarding Adult Reviews. These reviews should make sure that services are better in the future.

## What happens now?

The Cheshire West and Chester Safeguarding Adults Board will make sure the learning from Family B's review is shared with all partners that keep people safe.





The Board will check with partners that they have made changes from the Safeguarding Adults Review learning.

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The report will be available on the Board's website [Local Safeguarding Adults Board \(LSAB\) | Cheshire West and Chester Council](#)

## Who helped with this report?



The Board thank Family B for sharing their experiences. This will help agencies learn and make things better.



Easy read summary of the Safeguarding Adults Review of the Family B.  
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[Local Safeguarding Adults Board \(LSAB\) | Cheshire West and Chester Council](#)