Cheshire West & Chester Council

Our plan for adult social care

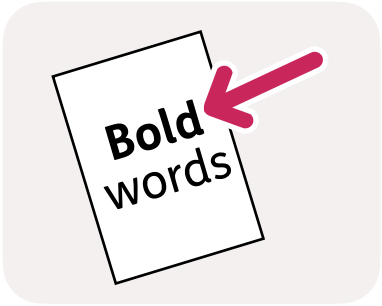
Easy Read

Cheshire West and Chester

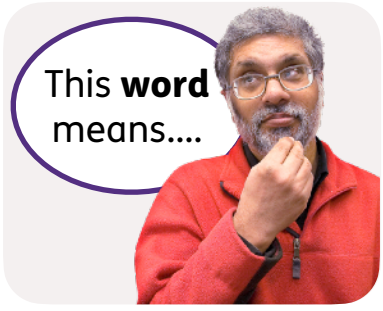
Easy Read

This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.

This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.

Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

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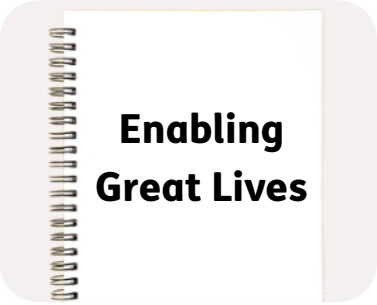
About this booklet

This booklet is from Cheshire West and Chester Council.

It explains our plan for improving adult **social care** in Cheshire West and Chester.

Social care is the extra support some people need with everyday things, such as cooking or washing.



We are calling our plan: Enabling Great Lives.

About our plan

Part 1 - Our Vision

Our **vision** is how we want things to be in the future.

We want to help people who live in Cheshire West and Chester to live great lives.

Part 2 - Our goals

Our main goals are to:

- Give people the care and support they need.

- Give people care and support in their own homes.

- Make sure care and support staff have the right skills.

- Make sure our carers are supported with their work.

- Work as a team and with other services to give people the care and support they need.

Part 3: Our promises

We are making 3 promises:

1. We will work well with other services and organisations.

2. We will improve services that give care and support to people in their own homes.

3. We will listen to people who need care and support to find out more about what they want.

Part 4 - What we plan to do

We will:

- Work with other services and organisations.

- Support local areas and local groups of people to help each other.

- Help people to do things on their own and make their own choices.

- Be honest about how we can support people.

- Listen to and work with people who need care and support.

We will also:

- Make sure our services are **accessible** where possible.

  Accessible means it is easy to use and suitable for people with different needs.

- Support social care staff.

- Make sure social care staff have the right skills to be able to do their job well.

How we will know if our plan is working

We will look at new areas we want to support in the future.

We will listen to what people who have **lived experience** say.

Lived experience is knowledge and understanding of people who have used adult social care services.

We will share our plans and check how well they are working often.

We will support people in our community.

We focus on helping people who need adult social care as early as possible.

Find out more

For more information, you can look at our website here:
www.cheshirewestandchester.gov.uk/

You can also contact us by:

- Phone: 0300 1238 123

- Textphone: 18001 01606 275 757

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