



Cheshire West
and Chester

1

WE WILL ACTIVELY INVOLVE YOU IN MAKING DECISIONS THAT AFFECT YOUR LIFE

- We will ask you what you want to say and listen to your views.
- We will act on what you say and tell you what we have done and when we have done it.
- We will give you clear information about the bigger picture too, like policies that affect you, and let you know in a language you can understand, not just big documents.
- We will give you lots of opportunities that let you participate on your terms.
- We will give you structured opportunities to be involved in the recruitment of all staff and foster carers, as well as staff appraisals.

2

WE WILL KEEP YOU SAFE AND HELP YOU TO KEEP YOURSELF SAFE

- We will make sure you live in a safe place where you are well looked after.
- We will not move you from your home / placement unless there is an issue around your welfare – if there is we will explain this clearly to you.
- We will check you are given good quality care. We will check that you are happy and settled.
- We will listen to you when you have concerns.
- We will make sure we get back to you with answers to your questions as soon as possible.

3

WE WILL HELP YOU ACHIEVE YOUR FULL POTENTIAL IN YOUR EDUCATION AND DREAMS.

- We will listen to your views about your school and help you to attend one that suits you.
- We will listen to your views on education and respond and act quickly.
- We will help you grow in confidence, be proud of yourself and make positive decisions.
- We will make sure you don't have to change school wherever possible, especially in Years 10 and 11.
- We will keep you safe in school and make sure that you feel safe.
- We will help you understand what Pupil Premium Plus (PPP) is and how it is being spent to help you. PPP can be used by schools to help you with your education and wellbeing.
- We will produce documents that are easy to understand
- We will help you in education and if you get Pupil Premium Plus we will make sure you have a say in what it is spent on.
- We will make sure that you get a copy of your Personal Education Plan (PEP).
- We will help you achieve the things that are important to YOU.
- We will help you move into Further Education and training beyond 16 and support you during this time and help you plan for your future.
- We will help you to join in with activities in school, after school and within your community.
- We will celebrate your achievements.

4

WE WILL RESPECT YOU AS INDIVIDUALS.

- We will respect your rights in relation to disability, sexuality and race.
- We will support your right to follow both your culture and religion if that is your wish.
- We will appreciate and understand that at different ages your needs and wishes may change.
- We will make sure everyone is encouraged to participate at a level they are comfortable with.
- We will make sure that everyone is actively listened to, whatever their age or ability.
- We will continue to make sure that listening to you is part of everyday life in Cheshire West and Chester.
- We will give you extra support when you need it.
- We will respect your right to privacy.
- We will only share information with people that need to know as and when they need it.

5

WE WILL HELP YOU STAY IN TOUCH WITH PEOPLE WHO ARE IMPORTANT TO YOU

- We will support you to keep in touch with friends and family.
- We will help you to stay in touch with previous foster families, friends and other people who are important to you where possible and if this is what you want to happen.
- If this can't happen, we will be upfront with you, and explain in detail the reasons why.
- We will help keep things safe that are important to you.
- We will make sure that you understand what Your Story Work is.

6

WE WILL MAKE SURE YOU HAVE NAMED WORKERS, WHO WILL STAY WITH YOU WHILST YOU GROW UP, WHENEVER POSSIBLE

- We will provide you with a qualified named Social Worker.
- We will make sure you have stability. Your worker will only be changed when it is absolutely necessary.
- Your worker will always send you a goodbye card when they leave or complete a goodbye visit.
- We will make sure that all workers employed by Cheshire West and Chester are safe people to be around children.
- All workers will let you know when they will visit and tell you if they can't make it.
- We will let you know ways to contact your worker and if you leave a message for them, someone will get back to you as soon as possible and ALWAYS within 2 working days.
- When your Social Worker meets with you in a public place they must not wear their ID Badge if you don't want them to.
- We will write to you, call you and use text messaging and emails to contact you unless you tell us differently.
- Your Social Worker will tell you about your entitlements like -
 - The Children in Care Council (CICC)
 - The CICC Trust Fund
 - The Free Leisure Pass
 - Advocacy Service and what it does
 - Independent Visitor Service and what it is.
 - The Pupil Premium Plus.
 - Caring to Care Service and what it is for.

7

WE WILL SUPPORT YOU TO HAVE DIFFERENT EXPERIENCES

- We will help you find activities, hobbies and clubs that you enjoy. We will support you to be able to join in with these.
- We will help you access community resources.
- We will help you apply to the Trust Fund. This is a discretionary fund that is assessed on a case by case basis. Funding is not guaranteed.
- We will reward and celebrate achievements in your lives and education.
- We will offer you a free leisure pass.
- We will give you support in all aspects of your life. To give you more support and opportunities you can apply for money from the CICC Trust Fund.

8

WE WILL HELP YOU TO KEEP HEALTHY AND WELL

- We will help you access appropriate and clear information about your health.
- We will make sure all hospital/GP and dental appointments are kept and that you are supported to attend.
- We will give you guidance about healthy living, diet and exercise.
- We will give a free Swim Pass to you and your Carer
- We will let you know where and how to get confidential help and advice.
- We will make sure there are safe places for you to play, that you can get to easily.
- We will contribute to issues around road safety and environmental concerns that affect your health, as a good parent would do.
- We will provide you with access to the 'Caring to Care' service.
- We will make sure you know how to access Mental Health Services.

