



Cheshire West
and Chester



Easy
Read

Our plan for adult social care

What do you think?



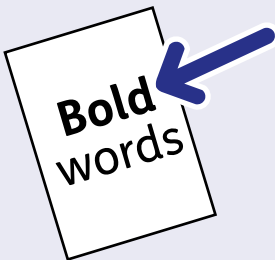
Easy Read



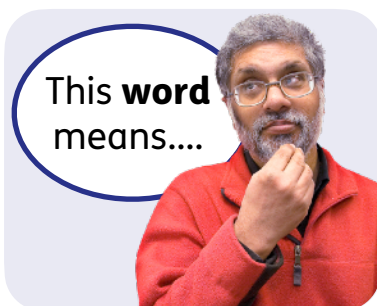
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

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About this booklet

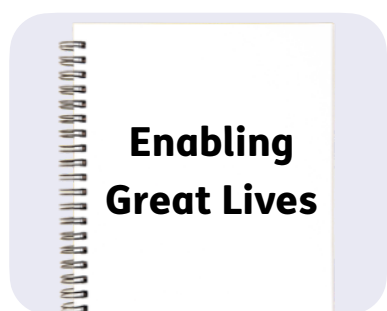


This booklet is from Cheshire West and Chester Council.



It explains our plan for improving adult **social care** in Cheshire West and Chester.

Social care is the extra support some people need with everyday things, such as cooking or washing.



We are calling our plan: Enabling Great Lives.



We want to know what you think about our plan.



You can tell us what you think of our plan by answering the questions in this booklet.

How to answer the questions



You need to answer these questions by Sunday 19 May.



You do not have to answer a question if you do not want to. You can leave it blank.



Any information you give us will be kept safe.



Nobody will know that your answers came from you.

Questions for you to answer

Part 1 - Our vision



Our **vision** is how we want things to be in the future.



We want to help people who live in Cheshire West and Chester to live great lives.



Question 1: Please tell us if you have any comments about our vision:

Part 2 - Our goals

Our main goals are to:



- Give people the care and support they need.



- Give people care and support in their own homes.



- Make sure care and support staff have the right skills.



- Work as a team and with other services to give people the care and support they need.



Question 2: Do our goals match what you think adult social care services should do?

Yes a lot

Yes a little

Not really

Not at all

I do not know



Please explain why you have answered this way:

A large, empty rounded rectangular box with a dark blue border, intended for the user to provide an explanation for their answer.



Question 3: How important do you think it is to involve local people in planning social care services?

Very
important

A little
important

Not very
important

Not
important
at all

I do not
know

☐☐☐☐☐

Part 3: Our promises

We have come up with 3 promises that will help us achieve our goals:



1. We will work well with other services and organisations.



2. We will support and improve services that give care and support to people in their own homes.



3. We will listen to people who need care and support to find out more about what they want.



Question 4: How much do you agree or disagree with promise 1?

Agree a lot

Agree a little

Neither

Disagree a little

Disagree a lot

Don't know



Question 5: How much do you agree or disagree with promise 2?

Agree a lot

Agree a little

Neither

Disagree a little

Disagree a lot

Don't know





Question 6: How much do you agree or disagree with promise 3?

Agree a
lot

Agree a
little

Neither

Disagree
a little

Disagree
a lot

Don't
know



Question 7: Please tell us if you have any comments about these promises:

Part 4 - What we plan to do

We will:



- Work with other services and organisations.



- Support local areas and local groups of people.



- Help people to do things on their own and make their own choices.



- Listen to and work with people who need care and support.

We will also:



- Support social care staff.



- Make sure social care staff have the right skills to be able to do their job well.



Question 9: How much do you agree or disagree that what we plan to do will help people who need social care?

Agree a
lot

Agree a
little

Neither

Disagree
a little

Disagree
a lot

Don't
know



Part 5 - Our whole plan for social care



Question 10: What do you think is the most important thing that our plan should do?



Question 11: Please tell us if you have any other comments about our plan:

Questions about you



We would like you to answer some questions about yourself.



This will help us to understand more about how different people think.



You do not have to answer a question if you do not want to. You can just leave it blank.



Question 12: Are you someone who...

Please tick all the boxes that are true for you.

☐

Lives in Cheshire West and Chester.

☐

Works for the council.

☐

Is answering for a local business.

☐

Is a local councillor.

☐

Is a town or parish councillor.

☐

Is answering for a community organisation or charity.

☐

Gets social care and support.

There are more answers on the next page.

☐

Provides social care and support.

☐

Is answering for a group of people who are interested in social care.

☐

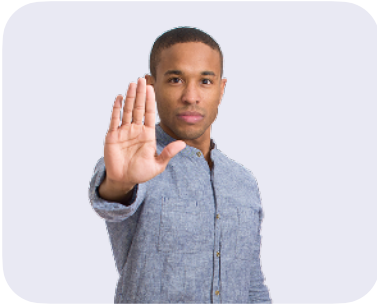
I do not want to say.

☐

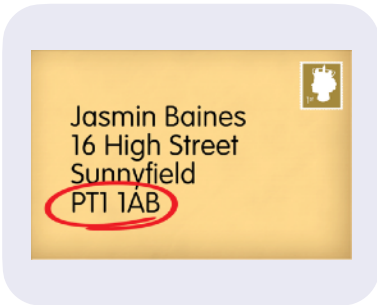
Something else - please tell us:



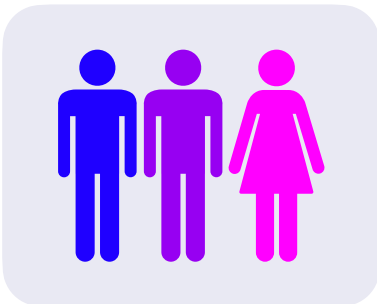
Question 13: If you are answering these questions for a group or an organisation, please tell us its name:



If you are answering for a group or organisation, you do not need to answer the rest of these questions.



Question 14: What is your post code?



Question 15: Which of these answers best describes your gender?

☐

I am a man.

☐

I am a woman.

☐

I do not want to say.

☐

I like to use my own word - please tell us:



Question 16: How old are you?

- ☐ Younger than 16.
- ☐ 16 to 24.
- ☐ 25 to 34.
- ☐ 35 to 44.
- ☐ 45 to 54.
- ☐ 55 to 64.
- ☐ 65 to 74.
- ☐ 75 or older.
- ☐ I do not want to say.



If you are younger than 16, you need an adult to say that you can answer these questions. This adult could be a parent or a teacher.



If you are younger than 16 please tell us this adult's name and email address:



Question 17: Do you have a health issue or disability that affects your everyday life?

☐

Yes.

☐

No.

☐

I do not want to say.



Question 18: If you do have a health issue or disability, which of these answers best describes your health issue or disability?

Please tick all the boxes that are true for you.

☐

Issues with moving around - like needing to use a wheelchair.

☐

Issues with eyesight.

☐

Issues with hearing.

☐

Learning disability.

☐

Issues with mental health.

☐

Long term illness - this means an illness that you have had for a very long time.

☐

I do not want to say.

☐

Something else - please tell us:



Question 19: Which of these answers best describes your **ethnic background**?

Your **ethnic background** is your race and the country that your family comes from.



White

☐

English, Welsh, Scottish, Northern Irish, British.

☐

Irish.

☐

Any other White background.



Black or Black British

☐

Caribbean.

☐

African.

☐

Any other Black background.



Asian or Asian British

☐

Indian.

☐

Pakistani.

☐

Bangladeshi.

☐

Chinese.

☐

Any other Asian background.



Mixed

☐

White and Black Caribbean.

☐

White and Black African.

☐

White and Asian.

☐

Any other Mixed background.



Other background

☐

Arab.

☐

Other background.



Travelling community

☐

Gypsy or Roma.

☐

Traveller of Irish descent.

☐

Other member of the Travelling community.

☐

I do not want to say my ethnic background.



Question 20: What is your religion or faith?

☐

Buddhist.

☐

Christian.

☐

Hindu.

☐

Jewish.

☐

Muslim.

☐

Sikh.

☐

None.

☐

I do not want to say.



Question 26: Which of these answers best describes your **sexual orientation**?

Your **sexual orientation** is who you are attracted to.

☐

Heterosexual or straight - you are attracted to people of a different gender to you.

☐

Bisexual - you are attracted to more than 1 gender.

☐

Gay or Lesbian - you are attracted to people who are the same gender as you.

☐

I do not want to say.

☐

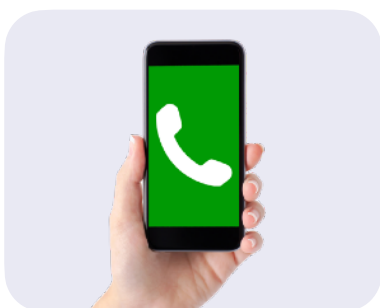
I like to use my own word - please tell us:

Find out more



For more information, you can look at our website here:

www.cheshirewestandchester.gov.uk/



You can also contact us by:

- Phone: 0300 1238 123



- Textphone: 18001 01606 275 757



- Email: equalities@cheshirewestandchester.gov.uk

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