

Cheshire West & Chester Council

Council Housing Management Service

Keeping you and your neighbourhood safe

What we're doing to keep you safe

- ✓ Electrical installation condition reports every 5 years
- ✓ Annual safety visits to check your front door, sprinklers and smoke alarms
- ✓ Legionella checks to communal water systems
- ✓ Lift inspections and servicing
- ✓ Visual inspections and yearly servicing to communal sprinklers
- ✓ Communal fire door checks
- ✓ Emergency lighting checks
- ✓ Daily block inspections
- ✓ Fire alarm panel checks
- ✓ Automatic opening vent inspections
- ✓ Dry riser checks
- ✓ Annual gas safety checks to your boiler
- ✓ Cleaning and chlorination of the water tanks



Cheshire West
and Chester

In order to carry out some of these checks we'll need access to your home and the blocks. If we need access to your home, we'll make an appointment with you.

To keep you and everyone safe in your block, we'll need your support:



Fire doors

Don't damage, adjust door closers, or paint your front fire door. Keep all communal fire doors closed at all times.



Electrics

Try not to overload sockets. Ensure all electrical equipment is purchased from a reputable company and comply with UK Regulations. Look out for product recalls.



Heating

Don't use portable gas heaters. Ensure fan heaters don't overheat and are not left on overnight.



Smoke alarms

Test your smoke alarm regularly. If your alarm is beeping because of a low battery, contact the service centre and we will replace it.



Sprinklers

All properties are fitted with a sprinkler system. Do not tamper or paint over the sprinkler head.



Heat detectors

Do not cover your heat detector and if its constantly beeping, let us know and we will replace it.



Fly-tipping

Do not dispose of large items in the bin rooms or communal areas. These are a fire hazard and tenants need to arrange collection from their home.



Balconies

BBQ's on balconies are not allowed. If you have one, keep your balcony areas free from rubbish, clutter or flammable materials. Do not throw cigarettes or items over your balcony.



Smoking

Smoking is not allowed in any communal areas. Avoid smoking indoors, especially in bed when you're tired and make sure cigarettes are put out properly.



Communal areas

Communal areas need to be kept clear from clutter, including mats, decorations, bikes and mobility scooters.



Escape routes

Keep all escape routes inside your home and in communal areas free from waste and clutter. Don't charge electric scooters or e-bikes in hallways, leave unattended or charge overnight.

In your home

Check your taps are turned off when you go out or during the night. Don't let the bath overflow. Keep the area around your HDU (boiler) clear from clutter. Riser cupboards should not be accessed.

Please keep them shut and do not store any items in them. Before you carry out any large DIY tasks, please speak to your Neighbourhood Officer as you may need permission. Don't use chip pans as these can be a potential fire hazard. Put any waste cooking oil or fats in the bin and not down the sink to prevent blockages.

Accessing Cheshire West and Chester Council information and services

Council information is also available in audio, Braille, large print or other formats. If you would like information in another format or language, including British Sign Language, please email us at: equalities@cheshirewestandchester.gov.uk

You can also telephone: **0300 123 8 123**
or textphone: **18001 0300 123 8 123**
website: www.cheshirewestandchester.gov.uk

Contact us on tel: **0300 123 7724**