**Learner Feedback 2025/2026**

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| **Learner Name:** |  | **Tutor Name:** |  |
| **Course Title:** |  | **Provider Name:** |  |
| **Start Date:** |  | **End Date:** |  |

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|  |  | **Yes** | **No** |
| My course met my needs | |  |  |
| I was treated fairly by the training provider and staff members | |  |  |
| My course was delivered in a way that helped me build upon existing knowledge | |  |  |
| I was provided with feedback that helped me to improve | |  |  |
| My course helped prepare me for my next steps | |  |  |
| I had access to resources that helped me to do well on my course | |  |  |
| The training provider had created a safe, disciplined, and positive learning environment | |  |  |
| I received information about career choices available to me and what to do to help me succeed in my chosen career \* | |  |  |
| I was able to give my views about things that affected me, and I felt listened to | |  |  |
| Overall, I achieved more than I expected on my course | |  |  |

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| How did you hear about this course? | In a Skills and Employment Hub |  | At the Job Centre |  |
| On the Council Website |  | From my tutor |  |
| On another website |  | On social media |  |
| Through word of mouth |  | Other (state) | |

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| Would you recommend us to a friend? | **Yes** |  | **No** |  |

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| What have you enjoyed about the course? |
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| Is there anything we could do better in the future? |
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| **Thank you for your feedback. The responses you have provided will help us to improve adult learning courses in the future for people in your local area.** |

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| **Learner Signature:** |  |  | **Tutor Signature:** |  |
| **Date:** |  |  | **Date:** |  |

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| \*Free and impartial information and advice is available through the National Careers Service to help you with your next steps. Your tutor can help you make contact, or you can contact them yourself on 0800 100 900, or through the website at [*https://nationalcareersservice.direct.gov.uk*](https://nationalcareersservice.direct.gov.uk/). Alternatively, please contact Cheshire West and Chester’s Skills and Employment Team by email at[*skillsandemployment@cheshirewestandchester.gov.uk*](mailto:skillsandemployment@cheshirewestandchester.gov.uk) |