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| --- | --- | --- | --- |
| Customer Name: |  | Interviewer Name: |  |
| Date: |  | Contact Number: |  |

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|  | Question | Answer | Feedback | Score |
| Question 1 | Tell me a little bit about yourself, your interests and hobbies and previous work experience. |  |  |  |
| Question 2 | What do you know about this company’s products and services? |  |  |  |
| Question 3 | Can you tell me about a time when you have worked as part of a team? What was your role within the scenario and what was the outcome? |  |  |  |
| Question 4 | What do you enjoy about working in your chosen area/sector? |  |  |  |
| Question 5 | What have you done to become a better within your roles over the course of your employment history? |  |  |  |
| Question 6 | Tell me about a time when you have dealt with a difficult customer. What was the situation and how was it resolved? |  |  |  |
| Question 7 | What would you consider to be your greatest achievement in work? |  |  |  |
| Question 8 | Can you tell me 1 of your strengths and 1 weaknesses? |  |  |  |