

Customer survey results

In August we asked our customers what they thought of the Registration service.

More than **170** customers took part in the survey

99% of customers were **very satisfied or satisfied** with the service we provided

98% found it **easy to contact** the registration service

99% received the level of service they **expected (or better)**

100% said they were given a **convenient** appointment or ceremony

Thank you everyone who participated in the survey

To provide feedback on the registration service please email:
chesterregisteroffice@cheshirewestandchester.gov.uk
or ask a member of staff for a feedback form.



Cheshire West
and Chester