

Independent Travel Training (ITT) survey

About this survey

Cheshire West and Chester Council provide travel assistance for children, young people and adults.

We would like to receive feedback on the **Independent Travel Training scheme**. Travel training supports children, young people and adults with additional needs to travel on a specific route on their own in a safe and responsible way.

As a user of the scheme, we would be grateful if you could give us your views through this short feedback survey.

Your views will be used to help us improve services.

Please complete this form by 30th April 2021.

Completing the questionnaire is voluntary and all the information you provide will be treated in the strictest of confidence. No information will be released that could identify an individual or household.

Council information is also available in audio, Braille, large print or other formats. If you would like a copy in a different format, in another language or require a BSL interpreter, please email equalities@cheshirewestandchester.gov.uk, telephone 0300 123 8 123 or textphone 18001 01606 275757.

If you would like to know more about how we use and store the information you give us in this survey, you can find out by visiting <http://cheshirewestandchester.gov.uk/system-pages/privacy-notices/consultations-privacy-notice.aspx>



1. Overall, how satisfied or dissatisfied are you with the Independent Travel Training (ITT) scheme? (Please select one option only)

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

2. Thinking about your response to question 1, please tell us the reasons for your answer in the box below.

3. In your experience, what have been the benefits (if any) of Independent Travel Training? (Please select all that apply).

- Less reliance on family and friends for travel
- Healthier way to travel - increased exercise
- Increased confidence
- Improved access to extra-curricular activities (e.g. breakfast clubs, after school/college activities)
- Improved social and communication skills
- Improved chances to secure a supported internship/employment
- Improved access to meet up with friends for social activities
- Ability to travel with friends on the route
- There are no benefits
- Other (please specify):

4. Thinking about the Independent Travel Training scheme, please say whether you agree or disagree with the following...? (Please select one option per row)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
Information about the scheme is easy to understand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Independent Travel Training leaflet answered all of my questions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The processes for setting up and organising the training are easy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training was delivered promptly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training was delivered at a suitable pace	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training was delivered in a professional manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The trainer had a good understanding of the trainee's needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Thinking about your responses to question 4, please tell us the reasons for your answers in the box below.

6. In your experience of the scheme, is there anything you feel worked particularly well?

7. In your experience of the scheme, is there anything you feel could be improved?

8. Would you recommend the Independent Travel Training scheme to others (e.g. students, friends, parents, carers)?

- Yes
- No
- Don't know

9. Thinking about your response to question 8, please tell us the reasons for your answer in the box below.

10. Are you...?

- A trainee that has used the scheme
- A parent of a child or young person that has used the scheme
- A carer of a child or young person that has used the scheme
- An education/training provider of a person that has used the scheme
- Other (please specify):

11. How old is the trainee that has participated in the Independent Travel Training scheme?

- 10 - 16 years of age
- 17 - 18 years of age
- 19 - 25 years of age

12. Are you...?

- Male
- Female
- Prefer to use a different term

Thank you for completing this survey. Please send it back in the envelope provided.