

Travelcard Refund Form



If you are requesting a Refund you will need to supply proof of ID (eg copy of utility bill or bank statement) and your yellow Travelcard, along with this application form

Details required:

Title First name Last name

Address

.....Postcode

Date of birthContact phone number

Please send your completed form to:

Information Concessions Smartcard Team, Ground Floor, Nicholas House
1 Black Friars, Chester, CH1 2NU

Please allow up to 21 days for your application/request to be processed. Cheshire West and Chester Council cannot take responsibility for cards that are lost in the post, so would recommend using recorded delivery when posting a card with a balance credit.

If you require any further information please telephone our Travelcard Helpline on 01244 973353