



## Family Based Care Services

### Who we help and support

The service supports vulnerable adults over the age of eighteen who have a physical, learning or mental health disability.

### What we do

Trained and approved Family Based Carers support people to live as normal and socially inclusive life as possible. They provide support that aims to enhance a person's independence and wellbeing in line with agreed goals and outcomes. The service is both flexible and personalised and support can be offered in a variety of ways.

Following an assessment of their support needs, people can be supported by a Family Based Carer for an agreed number of hours a week. There is also the opportunity to spend the day with a Family Based Carer in their home. The service also offers short stays of varying lengths in the homes of Family Based Carers. Finally the service provides the opportunity for some people to live with Family Based Carers on a longer-term basis.

### Our commitments

We provide a service that is:

- Registered with the Care Quality Commission;
- Delivered by approved and appropriately trained Family Based Carers;
- Flexible and personalised;
- Enhances your independence and wellbeing.

### Where you can find us

Family Based Carers are located throughout the whole of Cheshire West and Chester.

### Our Team

The team is made up of a Unit Manager who is registered with the Care Quality Commission, and several professionally qualified and experienced Family Based Care Organisers. The Organisers recruit, train and supervise the team of Family Based Carers who provide the direct support to people using the service.

### How to contact us

If you would like further information about the Family Based Care Service then please contact the Placement and Carers Team on **0151 337 4581**.

#### Accessing Cheshire West and Chester Council information and services

Council information is also available in Audio, Braille and Large Print formats. If you would like a copy in any of these formats or in another language, please email us at

[equalities@cheshirewestandchester.gov.uk](mailto:equalities@cheshirewestandchester.gov.uk)

We are also able to provide a British Sign Language (BSL) interpreter to support customers with accessing Council services.

**Tel:** 0300 123 8 123

**Textphone:** 01606 867 670

**Email:** [equalities@cheshirewestandchester.gov.uk](mailto:equalities@cheshirewestandchester.gov.uk)

**Web:** [www.cheshirewestandchester.gov.uk](http://www.cheshirewestandchester.gov.uk)