



Reablement and Domiciliary Service

Who we help and support

Our goal is to help people regain and retain daily living skills with the aim of them being able to live an active a life as possible.

What we do

We provide a reablement service (which is free of charge) for a period of up to six weeks. Before a person begins their period of reablement they receive a full assessment of their health, mobility and care needs. During the six-week period a person's progress will be closely monitored and reviewed. If ongoing support is needed following the reablement period then an assessed support package will be agreed and put into place.

Our commitments are:

- Registered with the Care Quality Commission;
- That treats people with dignity and respect;
- That is underpinned by partnership working in order to achieve shared and achievable goals;
- That focuses on maximising the independence of the people being supported;
- That aims to increase a person's well being and quality of life and where possible regain or retain participation within their local community;
- Provided between the hours of 7am and 11pm, every day of the year.

Where you can find us

The service is provided throughout the whole of Cheshire West and Chester.

Our team

The service is led by a Service Manager who is a Registered Manager with the Care Quality Commission. In turn there are several Unit Managers who are responsible for the teams of experienced and qualified staff who directly support people receiving reablement.

How to contact us

If you would like further information about the Reablement and Domiciliary Service then please contact them on: **01244 977300**

Accessing Cheshire West and Chester Council information and services

Council information is also available in Audio, Braille and Large Print formats. If you would like a copy in any of these formats or in another language, please email us at

equalities@cheshirewestandchester.gov.uk

We are also able to provide a British Sign Language (BSL) interpreter to support customers with accessing Council services.

Tel: 0300 123 8 123

Textphone: 01606 867 670

Email: equalities@cheshirewestandchester.gov.uk

Web: www.cheshirewestandchester.gov.uk