



Helping you to get support

How do you help me?

We will offer you a facility called 'Support brokerage', which is a service provided by an outside organisation who will help you to shop around and get a good value package of support services.

Who offers this service?

- Age Concern Cheshire for Older People.
- Cheshire Centre for Independent Living for Adults aged 18-65.

Both are highly respected and independent bodies and already offer advice to people regarding the potential benefits of receiving a Direct Payment from the Council for social care use.

Why would I want to make my own arrangements?

The service is aimed at people who have substantial savings or assets. This may mean that you would have to pay the full cost of any services provided by the Council. It may also be cheaper to buy these from the private sector and would give you a greater choice in who provides the service.

Who can use the brokerage service?

Anyone who has seen a social worker and has been assessed as:

- having substantial or critical need; and
- requiring non-residential care; and
- having substantial savings or assets.

For details of the current limits on savings and assets, please contact the Council

How do I get in touch with a Broker?

With your consent, your Care Worker will contact the brokerage service on your behalf, share the assessment and ask them to contact you direct to discuss your options.

Is there a charge for the service?

No – Cheshire West and Chester Council pay both organisations an annual amount to cover their running costs. There is no charge to you as a service user.

Accessing Cheshire West and Chester Council information and services

Council information is also available in Audio, Braille and Large Print formats. If you would like a copy in any of these formats or in another language, please email us at equalities@cheshirewestandchester.gov.uk We are also able to provide a British Sign Language (BSL) interpreter to support customers with accessing Council services.

Tel: 0300 123 8 123

Textphone: 01606 867 670

Email:

equalities@cheshirewestandchester.gov.uk

Web: www.cheshirewestandchester.gov.uk