Cheshire West and Chester Council

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Date: 30 June 2020

To All CQC registered care homes and care homes with nursing in the borough of Cheshire West and Chester

Important information and action required

Dear Provider

Central Government Adult Social Care Infection Control Fund and Cheshire West and Cheshire Financial Support June 2020 – August 2020.

Further to my letter of 2 June regarding the governments adult social care infection control fund, I wanted to thank those of you that had chosen to accept the grant for your prompt return of both the signed grant agreement and your monitoring return for the first instalment of the grant. We are currently reviewing the monitoring returns and subject to the Council being satisfied that you have spent the first instalment in line with the conditions of the grant the second instalment will be paid in July 2020.

Please can I also take this opportunity to remind you that in order to receive the second instalment that you continue to update the NHS capacity tracker on a regular basis.

Following feedback on the Council's initial offer of financial support to care homes during April and May 2020 I wanted to make you aware that the Councils leadership team has reviewed and revised the original offer and I am now able to provide you with an updated offer of support for 1 June – 31 August 2020.

The revised offer consists of:

- We will continue to offer the opportunity for providers to be paid for 75% of care delivered in advance this will be in place for care delivered up to and including period 6. The advanced payment will be based on 75% of a provider's actual average care paid over periods 7-13 with adjustments will be made to the average if there have been any significant changes in the number of care recipients. Providers should submit their claim for actual care delivered each period using the usual process, upon which a reconciliation will take place with any adjustments for monies owed to the provider / or being due to the Council being made under the usual payment process. If you have not yet taken up this offer and wish to do so please email: commissioningandcontracts@cheshirewestandchester.gov.uk
- Emergency PPE supplies only. Emergency PPE will only be provided where you are able to evidence that you have been unable to purchase items and you have less than 72 hours' worth of stock left. The Council reserves the right to recharge for any PPE supplied.
- Reimbursement of reasonable additional expenditure on PPE and covering staff absence incurred as a result of Covid19 during the period 1st June - 31st August. We have listened to your concerns over the time it has taken to process the April and May claims and will be putting in place a weekly review panel to ensure claims are reviewed and processed quicker. In order to do this, providers must submit all requested supporting information / invoices with their claim. Monthly claims must be submitted within two weeks of the end of each month. Claims submitted after this date will not be considered. The Council reserves the right to return any claims not accompanied by the relevant supporting information.
- Income Support Payment for those care homes who have been impacted by a number of Covid-19 related deaths or prolonged periods of closure by the Infection Prevention and Control (IPC) Team. To be eligible for the payment, homes must have been at 90% or higher occupancy as at 2nd March. Payment will be based on the number of days a bed has been vacant due to a Covid-19 related death, during the period when the home was closed by the IPC team. 75% of the Council's daily standard contract rate will be applied to determine the value of payment. Care homes meeting the occupancy criteria outlined above should complete and return the enclosed form detailing all Covid-19 related deaths within the home that have occurred during the period of closure. If you wish to be considered for this payment, please submit the completed form to

commissioningandcontracts@cheshirewestandchester.gov.uk

An updated claim form to be used for the additional PPE and staffing expenditure will be sent out shortly. All claims should continue to be sent to

<u>covidFA19@cheshirewestandchester.gov.uk</u>. Please note that we reserve the right to refuse any claims submitted without the appropriate supporting evidence.

Emergency PPE should be requested by submitting the enclosed form and emailed to <u>Westppe@cheshirewestandchester.gov.uk</u>

If you have any queries please don't hesitate to email the contracts team as detailed above.

Yours sincerely

Director of Commissioning People For and on behalf of Cheshire West and Chester Council