

Slide 1 - Harnessing Community Support

Cathy Boyd

Snow Angels

Slide 2 - Who we are

- Community interest company set up in June 2012
- Initially supporting older people through winter months
- Core team of staff working alongside volunteers
- Referrals from a range of services including NHS, Social Care etc.
- Work with local communities to establish support e.g. Neston Angels
- Majority of services in Cheshire West
- Funded through Adult Social Care and NHS as well as grants from other areas
- Staff and volunteers all work from home and systems on-line

Slide 3 - Impact of COVID from March 2020

- Increase in service users from 245 to 590 (end of June 2020)
- Increase in volunteers from 45 to 195 volunteers
- Secondments of staff – Great Boughton Parish Council, Northwich TC, Cheshire West and Chester, Cheshire Community Action, Community Payback (9 in total until the end of July most of them part time)
- Working with local communities e.g. Town and Parish Councils – Norley, Utkinton
- People being referred through CWAC Virtual Hub

Slide 4 - Volunteer recruitment and development

- Cheshire West and Chester Voluntary Action
- Local Community Facebook sites
- Word of mouth

- Faith organisations
- Service users becoming volunteers

Slide 5 - Greenbank School

[photograph of sixth form enrichment event]

Slide 6 - St Nicholas High School

[photograph of Christmas cards and treat deliver]

Slide 7 - Chester University

[photograph of poster for a volunteer celebration event]

Slide 8

quote for the day – ‘telephone befriending is simple, enjoyable and rewarding, and I couldn’t recommend a better way to use this newfound spare time.’

[photograph of a young girl and a dog]

[picture of the Snow Angels volunteer newsletter]

Slide 9 –

Volunteer awards month

Brian Macklin

Has won

Older volunteer of the year

Slide 10- Volunteering developments

- Initial work with NW Care Co-operative
- Small number of people volunteering with PA's and Carers
- Sir John Dean's College Volunteering event
- Extending working with schools and colleges

Slide 11 - Activity Packs

[photograph of activity packs being collated]

Slide 12 –

[picture of the Snow Angels June/July newsletter]

Slide 13

[picture of the Snow Angels February newsletter]

Slide 14

[picture of the Snow Angels August newsletter]

Slide 15 - Fundraising across Cheshire West

[picture of an advert for an art show and a photograph of the show itself]

Slide 16 –

[photograph of someone who had run a marathon in aid of snow angels]

Slide 17 - Where are we now?

- 900 service users supported since March 2020 – currently supporting 550
- Initial drop in volunteers as people returned to work and now starting to increase again, staff team has grown over the past two years
- Increased working with partners and community groups

- Increase in referrals of people with complex and multiple issues
- Supporting hospital discharge across West Cheshire
- Home visits and some social activities – Happy Mondays, Keeping Connected, and Lache
- All our Stories – Heritage Lottery project